

## WEBINAR: CONDUCT ISSUES IN CONVEYANCING

**TUESDAY 10 AND TUESDAY 17 OCTOBER 2023 – 09:30 – 11:00**

<b>Webinar details:</b>	The platform is <b>Zoom</b> and can be viewed on a mobile, tablet, laptop or PC. The link to join will be emailed to you nearer the time. It would be helpful to download Zoom on to your device beforehand - the app is Zoom Cloud Meetings. Please note that it may not be possible to access your video and microphone if you are remote accessing your office computer - you may want to forward the link.
<b>Cost:</b>	£95 – Solicitor Member; Associate Member; Trainees (Solicitor, Cilex & Apprentices) £145 – Non-Member of BDLS
<b>CPD:</b>	3
<b>Booking Ref:</b>	968
<b>SRA Competence:</b>	B <a href="#">SRA   Statement of solicitor competence</a>   <a href="#">Solicitors Regulation Authority</a>

This course is being presented by Lorraine Richardson as two 1½ hour webinars, one week apart.

Legal professionals are bound by rules of professional conduct. A failure to comply with these obligations can have serious consequences for the individuals involved and the firm.

There are conduct issues that are of particular relevance to conveyancing work - this practical course will consider confidentiality, conflicts of interest and undertakings.

This course will cover:

- What is the duty of confidentiality?
- What is an undertaking and how do we recognise one?
- What are conflicts of interest and how do we identify them?
- How do the SRA and CLC differ?
- What is effective client care?
- Why should we care?
- What if things go wrong?

This course is suitable for anyone who carries out conveyancing work.

### Speaker Profile:

**Lorraine Richardson (M.A. Cantab)** is a conveyancing expert, solicitor, and legal trainer. Whilst in partnership in practice, she ran a branch office and was the COLP for her firm. Lorraine is now freelance and has set up her own company, Adapt Law Limited. In addition to locum work, she writes and delivers training for a variety of organisations including law firms, universities, and professional bodies. Lorraine works with the Legal Training Team to deliver bespoke courses for in house firms and in addition to conveyancing, she also specialises in compliance, legal skills and professional conduct. Lorraine is a main contributor for the monthly update publication for practitioners, 'The Practical Lawyer' and is delighted that her new book, 'A Practical Guide to Residential Freehold Conveyancing', has been published by Law Brief Publishing.

### Please book online at:

<https://www.bournemouthlaw.com/bournemouth-district-law-society-lectures>

**Course Notes:** For environmental reasons, BDLS will no longer be providing printed course notes at lectures. Lecture notes will be emailed to delegates in advance for either printing or accessing via their laptop or alternative device on the day.

**Payment for lectures:** Please be aware that payment must be received at the office **before** the lecture takes place. Course bookings will only be confirmed upon payment. All payments are to be paid by BACS. No refunds within 7 days of the course.